

Privacy Statement

PERSONAL DATA PROTECTION ACT 2010

Privacy notice

Use of Information

Please note that pursuant to the Personal Data Protection Act 2010, any information or personal data provided to Beacon International Specialist Centre Sdn Bhd (“BISC”) shall be governed by BISC’s Privacy Statement below.

Privacy Statement

For purposes of this document, the expression “personal data” shall bear the meaning as defined by the Personal Data Protection Act 2010 (“PDPA”), and includes “sensitive personal data” (as also defined by the PDPA).

Consent to record Personal Data

Where applicable, and in relation to any personal data that may have been or may from time to time hereafter be provided by you or on behalf of yourself or by you on behalf of a third party and/or obtained independently by BISC from other lawful sources (if any) in connection with the following: – 1) You covenant that the provider of such personal data have acknowledged, confirmed and consented to BISC and/or such third party has duly authorised you, and 2) You hereby acknowledge, confirm and consent to BISC collecting, recording, holding, storing, using, dealing with and otherwise processing your personal data, for any of the following purposes:-

- (i) For BISC’s record-keeping in the ordinary course of its business;
- (ii) To administer and give effect to the health care transaction(s) and the management and/or enforcement thereof, and to contact and communicate with you and/or any organization and/or such other persons or companies as represented by you or representing you;
- (iii) To enable BISC to inform you and/or the organisation and/or such other persons or companies represented by you or representing you regarding BISC’s products, services, upcoming events, promotions, advertising, marketing and commercial materials (including emails, SMS or other means) and/or to be used in, to provide and/or to improve the services of BISC, or in carrying out BISC’s healthcare services, processing invoices and payments (including card payments) and providing other services to enhance and support the relationship of yourself and/or the organization and/or such other persons or companies represented by you or representing you;
- (iv) To enable BISC comply with its obligations under any law, rule, regulation, by-law, order, guideline, directive, policy and such other requirements in force and as amended from time to time relating to the healthcare services and related transactions transaction and/or relating to the conduct of the business or activities of the company;
- (v) For BISC to process your application to open an online account with us and to process your purchases of our services or package of services.

You, the organization and/or such other persons or companies represented by you or representing you referred to above further acknowledge that all information given or the request made by you and/or the organisation and/or such other persons or companies represented by you or representing you leading to the provision of any personal data is sufficient, accurate, complete and not misleading, and that such personal data is provided voluntarily and is necessary for the purposes set out above.

Where personal data is requested, you, the organization or such other persons or companies represented by you or representing you have the option not to provide additional information requested other than the information which BISC has indicated as necessary to facilitate the transaction in question. If you do not complete the required fields for yourself or on behalf of the organization or such other persons or companies represented by you as the case may be, BISC will not be able to offer the services and/or fulfill your request and/or the request of the organization and/or such other persons or companies represented by you.

Permission to Disclose

In connection with the purposes above, BISC is hereby permitted to disclose such personal data to the relevant authorities, BISC's successor in interest, sponsors, advertisers, solicitors, insurers, adjusters, other advisers, suppliers, contractors and/or

service providers, and BISC's parent company, related and associated companies, affiliates and partners, some of whom may be outside Malaysia, who may undertake administrative, management and operational functions for or on behalf of BISC in respect of or arising from the healthcare transaction(s) or to support sales, marketing, promotion and/or advertising efforts of BISC.

BISC and its doctors are also hereby permitted to disclose, transmit, transfer, pass, or show (in any form whatsoever) any and/or all personal data they deem relevant to any third party in accordance with the provision of medical services in relation to you, and/or the organisation and/or such other persons or companies represented by you or representing you

In the event of a sale of business, disposal, acquisition, merger or reorganisation involving BISC or the assets of BISC to another party, personal data may be required to be disclosed and/or transferred to the other party as part of the process of sale, disposal, acquisition, merger or reorganisation.

You acknowledge and covenant that you acknowledge, confirm and consent to BISC that such disclosure and transfer may occur and hereby permit BISC to release the personal data to the other party and its advisers and representatives and that the other party has your consent to process such personal data.

Request for Correction of Personal Data

You may request in writing for access to and to request for correction of personal data in accordance with the PDPA. In the event of such request, or if you have an inquiry or concerns in respect of BISC's handling of such personal data, you can contact us at the following:-

The Data Protection Officer Telephone No: 603-77872999 Fax No: 603 – 7620 7929 Email: info@beaconhospital.com.my

You may also contact us for clarification in the event that you are unsure or unclear of any part of this Privacy Notice.

In the event of any inconsistency between the English version and the Bahasa Malaysia version of the PDPA clauses, the English version shall prevail over the Bahasa Malaysia version.

Privacy Statement

We, at BISC consider our users' privacy to be of the utmost importance. We want you to feel as comfortable as possible visiting our website and using the services we provide.

We advise you to read this privacy statement so that you will understand how we manage the personal information you entrust to us.

Your use of the website constitutes acceptance of our privacy statement. As we will make changes to this privacy statement from time to time, we will make every effort to notify you of the changes. Your continued use of our website shall be considered your agreement to the changes made to this privacy statement.

However, please note that this privacy statement no longer applies when you click on a link that takes you off our site.

Visitors to our website can access the home page, and browse some areas of the website, without disclosing any personal information.

The only personal information BISC obtains about you is what you supply when you register in this website. Examples of such information could be simple contact information, or personal information you reveal to us through responses to surveys, questionnaires or feedback forms.

However we do store the Internet Protocol (IP) address of your computer when you visit our website. This information is only used to create demographic summaries of where our users come from.

We may also collect information about your use of our website through the use of cookies. It allows us to know how often you visit our website and the activities you conduct while on our website. Since these cookies can tell us which areas of our website you visit the most, they help us improve our content and tailor it to your needs.

We may provide statistical information (usage habits, demographics) about our visitors as a group to third parties. This information will not identify you or allow third parties to contact you. In cases where BISC may need personal information to provide you with customised content or to inform you about new features or services, you will be asked for that information explicitly.

Any information obtained and gathered will not be disclosed to any other third party unless you indicate that BISC may do so, or when we are required to do so by any lawful government authority in any part of the world.

Sponsors, advertisers or third parties may also use cookies when you select their advertisement, content or service. We cannot control their use of cookies or how they use the information they gather. If you do not want information collected through cookies, you can change your browser setting. However, cookies may be necessary to provide you with certain features available on the website.

You can always edit and update your personal profile you have provided to us or contact us at info@beaconhospital.com.my in order to delete your personal data from our databases.

Any message and user name that you reveal in our discussion forum is not subject to this privacy statement. It can be seen by all registered users such as third parties not related to BISC, and may be used by them to contact you, or for unauthorised purposes. We cannot control this, and are not responsible for it. As such, we advise you not to post any information you want to keep private to a discussion board or other forum on our website.

We have implemented technology and security policies, rules and other measures to protect stored personal data from unauthorized access, improper use, alteration, unlawful or accidental destruction, and accidental loss. We also protect your information by ensuring that all our authorized employees who have access to, or are associated with the processing of your data, respect your confidentiality. BISC uses security methods (password and ID) to determine the identity of its registered users, so that appropriate rights and restrictions can be enforced for that user. However, BISC cannot be responsible if any person managed to have unauthorised access to or make use of your information. You are advised to read our disclaimer, which is found in this website.

This privacy statement is governed by the laws of Malaysia.

隐私政策声明

2010 年个人资料保护法

隐私声明

信息的使用

请注意，根据 2010 年的个人资料保护法，任何提供宝康国际专科医疗中心有限公司（“本院”、“本中心”）的信息和个人资料将受以下的医院隐私声明所制约。

隐私政策声明

在本文件中，“个人资料”必须表达着由 2010 年个人资料保护法（“PDPA”）所下的定义，并包括了“敏感个人资料”（也是与 PDPA 所下的定义一样）。

同意记录个人资料

适当时，任何有关您或代表您或您代表的第三方已经或今后所提供的个人资料和/或本院从合法来源（如有）单独取得的个人资料，与以下几项相关：-（一）您保证，这些个人资料提供者已承认、确认和同意本院和/或这些第三方已授权予你，以及（二）您特此承认、确认和同意本院收集、记录、保存、保管、使用、处理，还有审阅您的个人资料，作为以下用途：-

（一）作为本院的保存记录；

（二）为了管理和实行医疗保健的交易和管理和/或执行，以及为了与您和/或任何机构组织和/或您代表或代表您的人或公司取得联络和沟通交流；

（三）为了让本院能够通知您和/或任何机构和/或您代表或代表您的人或公司有关本院的产品、服务、即将来临的活动、促销和宣传活动、广告、行销和商业素材（包括电邮、简讯或其它方式）和/或被用于提供和/或改善本院的服务，或进行本院的医疗保健服务、处理发票和付款（包括银行卡支付）和提供其它服务，以加强和维持您和/或任何机构组织和/或您代表或代表您的人或公司与本院的关系；

（四）为了让本院根据法律、法规、规章、章程、规则、指导原则、指令、政策和其它现行和不时修订的要求，履行有关医疗保健服务和相关的交易和/或有关企业或公司所执行的活动的义务。

上述所提及的您、任何机构组织和/或您所代表或代表您的人和/或公司需更进一步地承认所有给予的资讯或您和/或机构和/或您所代表或代表您的人和/或公司所提出的要求是足够的、准确的、完整的和非误导性的，而这些个人资料是自愿提供的，并且用以上文所载的目的。

若您被要求提供个人资料，您、任何机构组织和/或您所代表或代表您的人和/或机构可选择不提供额外的信息，除非是本院所要求用作处理交易事项的信息。若您没有填妥必填部分，本院将无法提供服务或/或满足您和/或您所代表的人和/或机构组织的需求。

个人资料披露同意

与上述用途相联的，本院现获准披露此类个人资料给有关当局、本院接班人、赞助商、广告商、律师行、保险公司、理算员、顾问、供应商、承包商和/或服务提供者，以及本院的总公司、联营和附属公司、附属企业和合作伙伴、在马来西亚以外的人、从事行政、管理和操作职务的人，以方便进行医疗保健交易或支持本院的销售、行销、促销宣传和/或广告宣传。

本院与医生们现获准披露、传送、转移、传递或展示（以任何形式）任何或所有他们认为与任何第三方相关的个人资料，并按照规定给予您和/或机构组织和/或您代表或代表您的人或公司相关的医疗服务。

在涉及本院或本院至另外一方的资产销售业务、出售、收购、兼并或重组的事件里，个人资料可能需要被披露和/或转移到另一方，作为部分的销售业务、出售、收购、兼并或重组的过程。

您承认、确认和同意本院，此类个人资料披露和转移可能发生，并特此准许本院发布个人资料至其它一方，而其顾问和代表以及其它一方获您的同意后处理该个人资料。

修改个人资料要求

您可以书面形式要求查阅和根据 PDPA 修改个人资料。在这样的情况下，或若您有任何有关本院处理此类个人资料的查询或疑虑，可通过以下方式联系我们： -

个人资料保护官员

电话号码：603-77872999

传真号码：603-76207929

电邮地址：info@beaconhospital.com.my

若对本隐私声明有何不理解或不明确的地方，您可联系我们以求澄清。

若本声明的中英文版本有任何歧异，概以英文版本为准。

隐私政策声明

我们，宝康国际专科医疗中心有限公司将我们用户的隐私看作是极其重要的。我们希望您可轻松地浏览我们的网站和使用我们提供的服务。

我们建议您阅读本隐私政策声明，这样您就会了解我们是如何处理您委托给我们的个人资料了。

您使用本网站就表示接受了我们的隐私政策声明。我们将不时地修订本隐私政策声明，并将尽一切努力通知您最新的更改。您对本网站的持续使用，将被视为您同意本隐私政策声明中所作的修改。

然而，请注意，本隐私政策声明只适用于本网站，其它网站并不受本隐私政策声明所规范。

我们的网站浏览者可进入主页，并在没有透露任何个人资料的情况下浏览本网站的一些领域。

宝康国际专科医疗中心有限公司所获取的个人资料只是您在本网站注册时所提供的资料。此类资料的例子有简单的联络资料，或通过您对调查、问卷或反馈表里所显示的个人资料。

然而，当您浏览我们的网站时，我们会储存您电脑的互联网协议（IP）位址。这信息被用作人口统计概要，以了解我们的用户来自哪里。

我们也应用 **cookies** 来收集有关您使用本网站时的信息。**Cookies** 让我们知道您浏览我们的网站的频繁率和您在我们的网站所进行的活动。既然 **cookies** 可告知我们哪个领域是您浏览次数最高，他们也将替我们改进我们的内容，并按照您的需求调整内容。

我们可提供第三方有关我们的一组浏览者的统计信息（使用习惯、人口统计）。这信息将不会对您进行识别或允许第三方联系您。假设宝康国际专科医疗中心有限公司需要提供您改制的内容或通知您关于新的产品或服务，您将被要求提供更明确的资料。

任何获得和收集的资料不会向任何第三方披露，除非您允许宝康国际专科医疗中心有限公司这么做，或任何合法政府管理局要求我们这么做。

赞助商、广告商或第三方也可在您点击他们的广告、内容和服务时使用 **cookies**。我们无法控制他们使用 **cookies** 或如何处理所收集的信息。若您不想被 **cookies** 收集您的资料，您可调整您的浏览器设定。然而，**cookies** 可提供您某些在网站上可获取的功能。

您可一直编辑和更新您向我们提供的的个人简介或通过电邮 info@beaconhospital.com.my 联系我们，以从我们的资料库里删除您的个人资料。

您在我们的论坛所透露的任何信息和用户帐号不受制于本隐私政策声明。这些资料可被所有已注册的用户所看到，比如与宝康国际专科医疗中心有限公司无关的第三方，并且被他们用以联系您，或作为未经授权的用途。我们无法控制这一点，也不会为此负责。因此，我们建议您不要张贴任何隐私资料在我们网站的讨论板或论坛里。

我们已经实施了一些技术和安全政策、条规和其它对策，以保护已储存的个人资料免遭未经授权的访问、使用不当、改动、非法或意外破坏和意外丢失。我们也确保所有授权员工在获取或处理您的资料时尊重您的隐私。宝康国际专科医疗中心有限公司使用安全方法（密码和 ID）以确定该注册用户的身份，才能为该用户执行相应的权限和限制。然而，若资料遭人未经授权访问或被采用，宝康国际专科医疗中心有限公司并不对此负责。建议您阅读本网站里的免责声明。

本隐私政策声明是由马来西亚法律所管制。